

 It is possible to control calls using R/ Flash button on W02FXS 2018, W04FXS 2017-2020 and W24FXS 2015-2017.

Permalink: <https://confluence.wildix.com/x/kQmlAQ>

Control second incoming call during an active call

In case of the second incoming call during an active call:

- press **R** to put the active call on hold and to answer the second incoming call
- press **R+1** to end the active call and to answer the second incoming call

Control one active call and one call on hold

In case you have one active call and one call on hold:

- press **R** to swap the calls (or **R+2**)
- press **R+1** to end the active call and to resume the call on hold

Not finding the help you need?

Join the Facebook group to ask a question!



Facebook group:
Wildix Tech Wizards